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TOWNSEND and TOWNSEND and CREW LLP

By: /Maureen Golob/
Maureen Golob

PATENT
Attorney Docket No.: 021756-047800US
Client Ref. No.: OID-2005-32-05-CIP

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re application of:

BENJAMIN et al.

Application No.: 09/970,455

Filed: October 3, 2001

For: SELF-LEARNING METHOD AND
APPARATUS FOR RATING SERVICE
PROVIDERS AND PREDICTING
FUTURE PERFORMANCE

Customer No.: 51206

Confirmation No. 9639

Examiner: Jonathan G. Sterrett

Technology Center/Art Unit: 3623

AMENDMENT AFTER ALLOWANCE
UNDER 37 CFR § 1.312

Please Enter

(02/02/2008)

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Commissioner for Patents
P.O. Box 1450
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**Jonathan
G Sterrett**

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Date: 2008.02.02 16:01:06 -05'00'

Sir:

In response to the Notice of Allowance mailed November 28, 2007 on the above-
referenced application, please enter the following amendments and remarks:

Amendments to the Claims are reflected in the listing of claims which begins on page 2 of this
paper.

Remarks/Arguments begin on page 8 of this paper.